The Sprinklr Way.
Our way of working, living and being.
Hello! I want to share with you what makes Sprinklr truly special. Sprinklr is a family of talented, passionately caring individuals. High achievers who are kind. A work-and-life-changing combination. Each of us embraces a culture of creating the world’s most loved, and loving, enterprise software company. To accomplish that goal, we live and work by a set of unifying values and beliefs. **We call it The Sprinklr Way.** And we’re sharing it with you and the world because we’re for unifiers everywhere who help people and organizations grow and be happier. Welcome! Please say hi and ask me anything, any time at rthomas@sprinklr.com

Ragy Thomas  
Founder & CEO, Sprinklr
Vision: To be the world’s most loved enterprise software company.

Mission: To enable every organization on the planet to make their customers happier.

We believe genuine empathy for the way people live and work creates extraordinary results.

We’re Sprinklr. The unified platform for all customer-facing functions. We enable every business team to unify every customer experience, across every market in the world. As remarkable as this technology is, it’s our unifying, human connection that makes us different, not just better. So we’re building a culture that works, lives, and celebrates...The Sprinklr Way.
Treat each other like family.

Be customer-obsessed.

Take pride in who we are and what we’re building.
People never forget how you make them feel. Be kind.

Everyone has the power to be amazing. Keep learning.

Helping others succeed makes us happier. Give back.
The Sprinklr Way

Core Values

It’s OK. Be fearless.

Sprinkle, don’t shout. Keep moving forward.

Fix it, don’t complain.

Never give up. Ever.

Passionately, genuinely care.
Set a high standard. Provide direction and reward by merit.

Own The Sprinklr Way.

Hire for culture. Develop and unify a world-class team.

Communicate to engage and inspire.

Lead with empathy for extraordinary results.
The Sprinklr Way

Operating Tenets

Build on strengths and address learning gaps with a clear plan.

Clearly define outcomes for teams and individuals.

Be explicit about expected skills and behavior.